



THE METRO

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Metro Division Toastmasters

CONGRATULATIONS METRO DIVISION!



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STOP PRESS

CLUB LEADER TRAINING DATES

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During my tenure as MDG, I have visited around 16 different clubs in Metro, 6 Metro Area conferences, 3 Area and Division conferences in Eastern (as Judge, Chief Judge or assistant Chief Judge). I also judged at various club meetings in both divisions. I attended all the Metro officer training, judges training, 12 District Officer training days, the Semi-annual conference in Rockhampton and the 2011 District Convention in Inverell and other events including the Novice and interpretive reading competition in Area 8.

I also attended demonstration meetings at Bechtel-Brisbane, Com-Bank. Marsh and new club charter meetings, as well as club celebrations such as Adventurers 900th meeting.

Four Metro Div Executive meetings have been held as well as the Metro AGM. MD reports have been prepared for the DO training, the SAC, and the District Convention as

well as the 3 monthly MD newsletter and the 4 DO teleconferences

I would like to congratulate the excellent MD support team. Leonard Scuderi who organised the training days in spite of major employment changes and transfers out of state); Marilyn Freeman who not only fulfilled her role as past MDG but also continued the Metro newsletter; Dell Parminter as Division secretary; Heather Rhead provided parliamentary advice; Richard Hansen maintained the Division web site; and Michael Nolan ensured that the Division remained in the black and the MD were able to support members in numerous educational activities and still comply with District reporting requirements. Thanks cannot reflect the enormous gratitude that is due to this great band of supporters.

The 7 Area Governors

who were part of Metro this year are all congratulated for their fantastic achievements. 62 educational awards have been received by Metro members so far. There are 9 Distinguished clubs, 1 Select Distinguished club (30% of MD clubs), 1 Distinguished & 1 Presidents Distinguished Area so far. The Metropolitan Division Area Governors include: Area 5, Margaret Brennan, Area 8 Deb Smith, Area 15 June Watson, Area 18 Joe Joseph, Area 19 Mark Griffin, Area 21 Evelyn Ybarzabal, Area 36 Rod Luck. I have been excited by the way that all Area Governors have developed their leadership skills, knowledge and personal confidence during the year and I know that this will stand them in good stead in the future as they accept new challenges and enter doors opened to them with their new skills and confidence.

Thanks to everyone including the officers and members of MD clubs who have achieved their potential and more this year. Well done everyone.

Joan Faoagali—Metropolitan Division Governor 2010-11



Area 5 Governor
Margaret Brennan

Area 5

API and CITEC have gained Select Distinguished status and Boeing, Distinguished. API and Boeing both had absentee Presidents for the first 6 months. So congratulations to Christine Wallace, Boeings' new President & Lorie Castillo, APIs' VPE, for helping their Clubs attain their distinctions.

CITEC Club celebrates

their 10th Anniversary mid June. Congratulations to a vibrant and successful Club.

Area 5 Clubs have gained a total of 38 new members this TM year which is great. However total membership across the Area is down by 21 indicating there are some challenges we all need to address regarding membership retention.

Thank you to all the Clubs for their help and support during my year and thank you to Joan Faoagali and my fellow Area Govs for all their support, assistance and encouragement during the year.

All the best to incoming Area 5 Governor Colin Leeson for 2011-12.

Margaret Brennan
Area 5 Governor 2010-11



Area 8 Governor
Deb Smith

Area 8

Area 8 is truly blessed by having happy and healthy clubs with motivated members moving forward with their communication and leadership growth.

Congratulations to Sandgate TM and Bunya TM for achieving Distinguished status by the end of April. These clubs earned a patch for their club banner as a recogni-

tion of this achievement.

Since then Peninsula Club has become a Select Distinguished Club as has Bunya.

Congratulations goes to our newly chartered club Bechtel as they grow their membership and also to Pines TM as they do the same.

Our new Area 8 Governor

will be Jeff White. Jeff is excited and delighted to be leading such a bright Area and I know that he be a fine leader.

Finally to the members of Area 8, I am indebted to you for your support and friendship this year.

Best wishes

Deb Smith
Area 8 Governor 2010-11

Area 18

Area-18 has been led by 5 terrific Presidents and their Executive.

Brisbane North TMs has moved to a new venue with rave reviews from members at the modern, spacious new location.

Chermside Communicators TMs is an Advanced Club and the highlight of the club is the innovative

programmes.

Good Morning TMs enjoy each others company and the social environment of their club.

Powerlink TMs is a new corporate club at Virginia 2011 was their first year as a Toastmasters Club. 3 members achieved their CC, membership rocketed to 33 and they have achieved Distinguished

Club.

Stafford Heights TMs has 34members with the Club Website attracting many visitors and Club members continue to extend their speaking skills outside of the Club.

Thank you to you all for your contribution during the year.

Joe Joseph
Area 18 Governor



Area 18 Governor
Joe Joseph

Area 19

It has been an enormous pleasure to have worked with you this year. Last year Boyd Park achieved sufficient goals for their Distinguished Club Program but missed out due to membership size. It is incredibly rewarding that they have increased membership and will be Presidents Distinguished. Gaythorne have been

working on settling the club and will now focus on an active membership-building campaign. The RBWH TM club will achieve charter strength in late June; I can taste the delight of the charter dinner already. SeeChange's strength as an advanced club continues to be its dynamic and challenging meetings.

Western Suburbs is an incredibly strong club and it was fantastic to be there when they achieved the goal for Presidents Distinguished.

It has been an amazing year for me and again thank you Area 19 for making it so special.

Mark Griffin
Area 19 Governor



Area 19 Governor
Mark Griffin

Area 21

Wow—It's Official!! Area 21 has qualified for President's Distinguished Area Award for 2010-2011, a momentous achievement. It has been a challenging but rewarding year indeed. With 7 clubs (including 2 new), it has been a very demanding year, but with a lot of hard work, we delivered exemplary performance.

Not only did we gain 50 new members, we also achieved 18 educational awards.

Young Achievers@QUT achieved President's Distinguished and CBD Thursday, Distinguished. Goalsetters fulfilled their 5th goal, qualifying for Distinguished and 111 TM Club looks like being Distinguished be-

fore 30 June. ACS is being recognised for conducting two Speechcraft courses this year. The enthusiasm of our new clubs Agile & CommBank Brisbane, are also acknowledged.

Congratulations once again Area 21! You really do shine.

Evelyn Ybarzabal
Area 21 Governor



Area 21 Governor
Evelyn Ybarzabal

Area 36

This year has been an exciting and challenging time for us all in the corporate world. June 30 will see Toastmasters change its branding to reflect global representation. Change almost always presents challenges that we need to face head on if we are to progress. As a corporate Area in D.69 we are better placed than

most to deal with pressures that change brings, balancing business needs with our TM life.

In March we welcomed PMIQ into our Area as a new TM club. Well done Carla Simpson and team who made it a reality.

Thank you to all TM members for your assistance during the year and congratulations to all club ex-

ecutives for the hard work this year. You have performed a vital service for your club and your fellow members in their personal growth journey.

Please give your support to David Mysliwy, incoming Area 36 Governor.

I wish you all the best for your future, whatever that brings. **Rod Luck**
Area 36 Governor



Area 36 Governor
Rod Luck

Area 15



Area15 Governor
June Watson

Congratulations to all the Area 15 clubs for a great year. I hope that all the Area 15 club officers and members achieved their goals this year.

Congratulations to Ipomoea club for being awarded the best District 69 Website at the District convention in Inverell.

Congratulations to Tony Crimmins for his professional chairmanship of the

Metropolitan Division Annual meeting and competition.

Congratulations to Greg Scott for taking on the challenge of Area 15 Governor 2011-2012. I know that he will have a steep learning curve but will benefit personally and in his toastmasters journey.

Welcome to Young Achievers @ QUT club who will be

joining Area 15 on July 1. They achieved President's Distinguished Club this year and I know that they are aiming high again for 2011-12.

Best wishes to everyone in Area 15 and sincere thanks for your support throughout the year

June Watson
Area 15 Governor

Metro Division Achievements At District 69 Convention

Congratulations to all Metro Division contestants at the District Convention held in Inverell over 30 April—2 May. It takes a lot of work and dedication to reach District finals. And our congratulations go to:



Jock Elliott



Trish Springsteen



Annette Odell

- Jock Elliott, Adventurers Club, 1st in the International Speech Contest. Jock will be representing District 69 in the World Championship of Public Speaking in Las Vegas in August this year.
- Trish Springsteen, Sandgate Club, 1st in the Evaluation Contest.
- Annette Odell, Peninsula Club, 3rd in the Humorous Speech Contest.

New Corporate Clubs Chartered in Metro—Welcome PMIQ and Bechtel



Metro Division welcomes two new corporate clubs—both chartered on the same day! Now the race is on!!

- PMIQ Toastmasters Team on the left (Project Managers Institute of Qld)
- Bechtel Toastmasters Team below!



Club Leader Training—Why Would You Bother!

Marilyn Freeman DTM

At this time of year, around Australia, not for profit organisations like Toastmasters, Rotary, P&Cs and local sports clubs, all have one thing in common. The outgoing executive team are madly trying to find an incoming executive team and at June 30 the outgoing team breathe a sigh of relief!

Many take on these roles as a sense of duty, a chore that we must share and get it over and done with!

When I was first asked to be on a Toastmasters executive I didn't see it as a 'chore' but I did view it as a necessary evil that we all needed to share! And the need to go to training was a bit of an intrusion into my personal time!

If only I knew then what I know now!! If only I had realised then the business management skills I would be learning and also able to practise in a totally safe environment.

It is not often in this world we are given an opportunity learn the management roles of small business and be able to gain hands on experience in an environment where we are supported, mentored and can't "be fired". Yet that is what being a member of a Toastmasters club executive and attending Club Leader training offers.

Consider for a moment the various club leader roles, their equivalent in the business world and the skills required

TM Role	Management Role	Skills Required
President	CEO of franchised business with 6 direct reports of an executive committee. Responsible for the running of the company.	Strategic Planning, Vision, Motivation of Staff, Facilitation, Decision Making, Report writing, Supervision, Mentoring, Chairing Meetings
VP Education	General Manager-2IC. Reports directly to the CEO, is Acting CEO when required. Responsible for day-to-day operations of the business & staff well being	Planning skills, Customer Service skills, Personnel skills-ensuring education and training needs are met Ensures organisation meets business goals & plans.
VP Membership	Sales Director reports to CEO. Responsible for the company meeting its sales targets	Selling skills, customer service skills, marketing skills and people management skills plus general business knowledge
VP PR	Public Relations Director reports to CEO. Responsible for marketing of the business and targeting potential markets	Know and understand the business and business goals. Marketing and Public Relations skills, ability to identify potential market & Innovative approach to new markets. Understand relevant & local media. Desktop publishing an advantage
Treasurer	Chief Financial Officer reports to CEO. Ensure financial stability of organisation	Financial management, Budget control, Financial reporting
Secretary	Company Secretary reports to CEO. Ensures the organisation meets compliance requirements.	Organising executive meeting agendas. Taking and circulating board and business meeting minutes. Ensuring action items completed. Circulation of correspondence.
Sgt. At Arms	Personal Assistant to CEO – responsible for organising meeting venues, catering and room set up, meeting punctuality and introductions	Asset Management, Organisational skills, Function and Event skills, Punctuality, People Liaison skills

Toastmasters International provides every club leader with a handbook outlining the responsibilities of the role. Every division offers all club leaders (and any member who wishes to attend) the opportunity to attend face-to-face training, not just in the responsibilities of the role, but also the management skills to perform the role. Skills such as Creating a Vision, Strategic Planning, Leading a Team, Marketing Skills, Writing for the Media, Time Management.

Toastmaster Club Leader Training – Why bother?

Because you can learn amazing management skills that you can put into practise in a safe environment, and at the end of your year you can put the equivalent role on your resume. **That's Why!**

Metropolitan Division 2010-11 Team —Only a Phone Call Away

Please note that this contact information is for Toastmasters business only and may not be used for any other purpose.

Name	email	Phone (m)	Phone (h)	Phone (w)	Role
Joan Faoagali	joanfaoagali@gmail.com. Joan_faoagali@health.qld.gov.au	0417723902	07 33530316	3176 2389	Metro Div Gov
Michael Nolan	michaelpnolan@gmail.com michael_nolan@health.qld.gov.au	0419667605	0733541339	3636 7448	Division Treasurer
Del Parminter	chrispar@tpg.com.au		54983224		Division Secretary
Leonard Scuderi	toastmasters@kalebo.co.uk	0412422313			Metro Div VPED
Heather Rhead	H.rhead@bluecare.org.au		33421183	33773395	Div'n.Parliamentarian
Marilyn Freeman	marilynfreeman@bigpond.com	0411249253	32897933	34067576	Metro Div VPPR
Margaret Brennan	Margaretbrennan1@bigpond.com		33982137		Area 5 Governor
Deb Smith	Dbsmith4@bigpond.net.au	0418734691	32053412		Area 8 Governor
June Watson	June.watson@uqconnect.edu.au	0438797777	33597738	36062725	Area 15 Governor
Joe Joseph	Joachim.joseph@optusnet.com.au	0432638565			Area 18 Governor
Mark Griffin	m.griffin@uq.edu.au	0448176926			Area 19 Governor
Evelyn Ybarzabal	Evelyn.ybarzabal@deedi.qld.gov.au				Area 21 Governor
Rod Luck	rodluck@bigpond.com.au	0424156862			Area 36 Governor

INCOMING METRO DIVISION TEAM FOR 2011-12

Name	email	Phone (m)	Phone (h)	Phone (w)	Role
Deb Smith	Dbsmith4@bigpond.net.au	0418734691	3358 9798	-	Metro Div Gov
Anne Driver	Anne.driver@defence.gov.au	0409 495 363	3862 779		Division Treasurer
Carla Simpson	Jacko.simpson#gmail.com	0413 015 023	3511 0130		Division Secretary
Annette Odell	officialbusiness45@hotmail.com	0413 049 351			Metro Div TLI Co-ord
Nev Heales	Secretary@pinestoastmasters.org		3205 8787		Div'n.Parliamentarian
Kim Godfrey	Godfrey.k@sunshinenetworks.com.au	0406 321 408			Division VP PR
Richard Hansen & Greg Kimber	richard@richardhansenonline.com gkimber@aapt.net.au	0419676284	3205 2080		Division Webmasters
Terry Hickson	hickson8@bigpond.net.au		3285 7167		Division SAA
Colin Leeson	Colin.leeson@citec.com.au				Area 5 Governor
Jeff White	jeff@jeffreyonline.net				Area 8 Governor
Greg Scott	gscott@padua.qld.edu.au				Area 15 Governor
Chris Parminter	chrispar@tpg.com.au				Area 18 Governor
Bev Seawright	info@magicalmessages.com.au				Area 19 Governor
Leigh Oke	leighoke@optusnet.com.au				Area 21 Governor
David Mysliwy	David.p.mysliwy@team.telstra.com				Area 36 Governor

Dates for Your Diary! METRO DIVISION CLUB LEADER TRAINING DATES

DATE	VENUE—these are the corrected dates and venues.	TIME
Thursday 7 July	HACC Rooms (Home & Community Care), Hamilton Road, Prince Charles Hospital, Chermside. Parking available	5 for 5:30 finish 9 pm
Saturday 9 July	Auditorium, St Joseph's School, Gregory Terrace Spring Hill. Street parking available	9 for 9:30, finish 2:30 pm
Wednesday 13 July	Level 4 Telstra Building George Street Brisbane.	5 for 5:30, finish 9 pm